

House Rules

We are delighted to welcome you to Sunnsite Huus, where we want you to feel comfortable and at home during your stay!

To ensure a pleasant stay for you and future guests, we kindly ask that you follow the House Rules below. Thank you for your cooperation.

By booking our accommodation, you confirm that you accept our Terms & Conditions and the House Rules.

Arrival & Departure

Check-in & Check-out

- Check-in is available from 3 pm, and check-out must be completed by 10 am.
- Early check-in or late check-out is only possible upon prior request, subject to availability and a possible surcharge of CHF 50 to CHF 100 (depending on the situation).

Occupancy

- The maximum number of guests permitted is based on the information you provided at the time of booking.
- Additional overnight guests are only allowed if capacity permits, upon prior written request and with approval by the host, and possibly subject to a surcharge.
- Any violation of the maximum occupancy limit is considered a breach of the House Rules, in which case we reserve the right to cancel your booking without a refund.

To Do's Upon Departure

- Dishes and kitchen appliances must be cleaned.
- Dispose of trash properly.
- Avoid leaving excessive mess such as sand, mud, food scraps, or pet hair. As stated in our terms and conditions, we reserve the right to charge for any trash that is not disposed of properly or is left behind, as well as for added cleaning needed due to excessive dirt or mess.
- Ensure that all windows and doors are closed before leaving.
- Keys must be returned to the agreed location upon departure.

Fire Safety – Indoor & Outdoor

Indoor

- Open flames and candles without fireproof containers are not permitted indoors.
- Use of the wood burning stove (Group Accommodation) is at your own risk, and careful handling is expected.

Outdoor – Barbecue & Fire Pit

- Barbecuing is only allowed in the designated area (near the fountain) using the grill provided. The grill must be cleaned after use.
- Use of the BonFeu fire pit is at your own risk, and careful handling is expected.
- Open fires are not permitted. Use the BonFeu.
- Never leave a fire unattended, and it must be fully extinguished after use.
- Dispose of embers and ashes properly once they have completely cooled.

Celebrations & Parties

- Small, quiet private gatherings (e.g., a birthday among guests, a family celebration, etc.) are allowed, provided they remain within a reasonable scope and do not exceed the number of guests booked.
- Excessive parties, larger events, or celebrations with significantly more people than the accommodation's capacity are not permitted.

Cleanliness & Use of the House

- We can combine the two: Guests may use all areas and amenities included in their booking. The accommodation, furniture, appliances, garden, and surrounding areas must be treated with care by all guests and visitors.
- We kindly ask you to remove wet or muddy shoes indoors.
- Kitchen appliances should always be cleaned after use. Only place dishes and other items back in the cabinets when they are washed, clean, and dry.

Damage Notification

- If anything in the accommodation is broken or damaged, please inform us immediately (by email at info@sunnsitehuus.ch or via WhatsApp / SMS at +41 79 228 1919).
- Guests are asked not to repair these items themselves.

- If an electronic device stops working or something is accidentally damaged, please let us know. Minor mishaps can happen and will not automatically lead to additional charges. However, guests are responsible for the cost of repairing or replacing any significant damage. Intentional damage may be reported to the authorities.

Duty of Care

- Windows and doors must always be closed when leaving the accommodation.
- Guests are responsible for their personal belongings, and the landlord is not liable for the tenants' valuables.
- Tenants and any visitors are required to treat the rental property with care and must comply with the rental terms and conditions.

Heating, Ventilation & Energy

- Use the heating in the house thoughtfully and only use dry wood for the woodburning stove (Group Accommodation).
- For a healthy indoor climate, ventilate regularly – especially in bedrooms and bathrooms.
- Keep windows closed while the heating is on – except when briefly airing out the room.
- When closing the windows, make sure that the lower latches / hooks are properly secured and that the window is fully closed.
- Remember to turn off lights and close water taps when they are not in use.

Keys & Access Codes

- Keys are provided via code / key safe – guests are required to handle keys and access codes with care and to protect them from loss or unauthorized use.
- Upon departure, keys must be returned to the designated location.
- Lost keys or misuse of the key box may result in replacement costs. Guests are liable for the costs incurred, with a minimum charge of CHF 100 per lost key.
- If locks, lock cylinders, or the key box need to be replaced or recoded for security reasons, guests will have to pay the actual replacement and labor costs. The landlord is entitled to charge these costs to guests retrospectively.

Parking

- Parking is only permitted in the designated parking spaces.
- Parking is at guests' own risk; the host is not liable for any damage to, or loss of vehicles parked or maneuvered on the property, nor for their contents.

Pets

- Small pets (dogs and cats) are allowed with prior approval as part of the booking process.
- Pets are not permitted on beds or sofas.
- Ensure your pets are supervised while inside or on site and clean up after them.
- As Sunnsite Huus is surrounded by working farmland where cows graze, keep dogs on a leash and ensure they do not relieve themselves in neighboring farmers' fields.

Quiet Hours

- Quiet hours must be observed from 10 pm to 7 am out of consideration for neighbors and other guests. During this time, we ask that you avoid loud noises, loud music, or activities that may disturb others.

Smoking Indoor

- Sunnsite Huus is a non-smoking accommodation. Smoking is strictly prohibited everywhere inside the house and on the balconies.
- Any violation of this smoking ban will result in a CHF 250 penalty and cleaning fee.
- Any damage caused by smoking (burn marks or holes in furniture, floors, textiles, etc.) is the responsibility of the guests and they will be charged accordingly.

Smoking Outdoor

- Smoking is only allowed in the designated outdoor smoking area.
- Do not dispose of cigarette butts on the property or in the surrounding countryside. Use the ashtray provided and empty it before departure.

Violation of Rules

- Any breach of our House Rules or our Terms & Conditions will be addressed accordingly – for example, with the penalty fee for violating the no-smoking policy.

Trash & Trash Separation

- Trash is carefully separated in Switzerland. We ask you to sort your trash accordingly and dispose of it in the designated containers.
- Treat the surrounding nature with care – respect plants, animals, and the environment so that everyone can enjoy this beautiful region.

**Thank you for your understanding and we wish you a pleasant stay.
If you have any questions or concerns, please feel free to contact us.**

**Warm Regards,
Your Sunnsite Huus Team**